



Technology Strategy

Topics

- What is IT and why do we care?
- Is there a technology strategy?
- What did we accomplish last year?
- What are our goals for this year?

Role of IT in an Organization

- Maximizes the productivity of agency staff.
- Maximizes the effectiveness and efficiency of business processes
- Increases the capability of the agency to better achieve its mission
 - Achieved through the management of 20 technology disciplines

End-user Management

Device and Peripheral management

Storage Management

Server Management

Local and Wide Area Networking

Telephony

Application Development

Application Support

User Interface Design

Web Services Administration

IT Architectural Engineering

Data Modeling

Database Administration

QA and Testing

Business Analyst

Project Management

Database Engineering

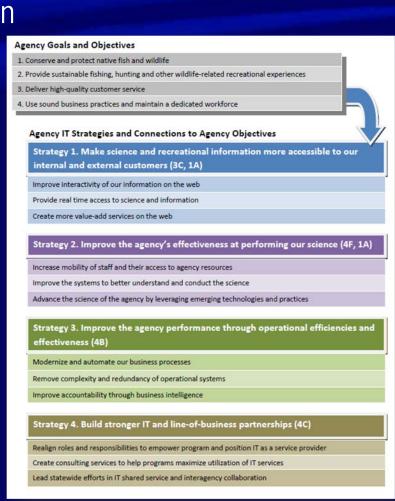
Spatial Data Development

Spatial Data Support

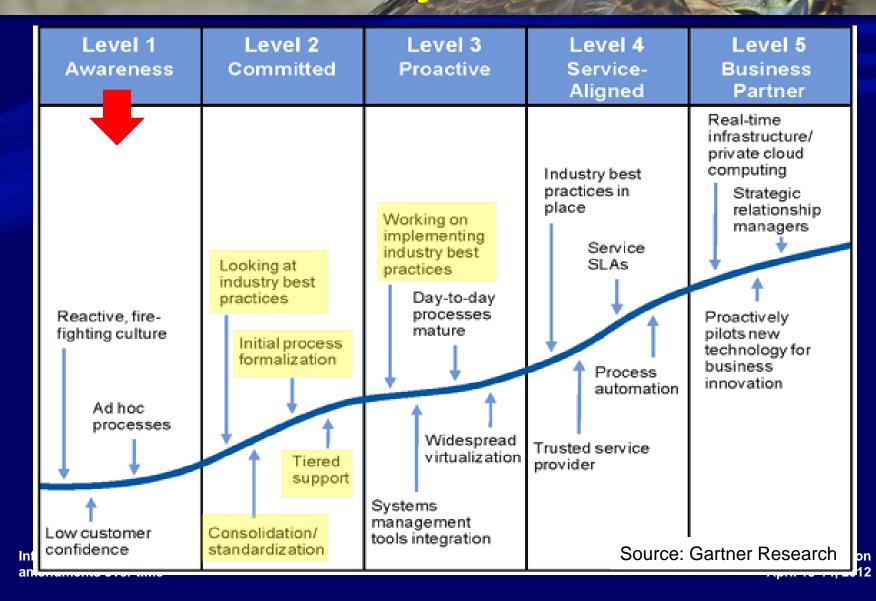
IT Service Management

2011 Technology Strategies

- Make science and recreational information more accessible to our internal and external customers
- Improve the agency's effectiveness at performing our science
- Improve the agency performance through operational efficiencies and effectiveness
- Build stronger IT and line-of-business partnerships



Infrastructure Maturity Model - 2011



Implement IT best practices that increase, and improve customer services

- Modernize IT processes, structure a delivery
- Establish process for identifying and requests
- Establish operational metrics to mor
- ✓ Create feedback mechanism for cus
- Review and establish principles and service
- ✓ Identify external service providers the capacity and provide greater service

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|-------------------|--|--|--|-----------|--|--|-------|----------|----------|
| DF | N Projects Requiring ITS Staff Resources | | | | | | | | |
| г | Project Name | Business Area | Sponsor | Hirs | Start | End | Scope | Sched | Budget |
| | 11000-00 | | | Planted | Planned | Planned | | | |
| ND | N (II) - projects being presented to the steering committee for approval | and scheduling | | - | and the same of | | 1 1 | | 2 |
| | memo sector constitut mis natural const | | | | | | - | _ | T |
| - | MPLETED - projects completed within the last two months CAPS Financial Phase 1 Enhancements | Floor | Les Rolls | 290 | 06/01/2011 | 09/30/2011 | T | 7 | No. |
| | Request/Incident Management Process Reform | ITS | Michael DeArgelo | 305 | 02/01/2011 | 07/31/2011 | | | |
| | Service Desk Implementation | ITS | Michael DeArgelo | 500 | 02/01/2011 | 07/31/2011 | | | |
| - | | | | | | | | _ | _ |
| BC) | RDGRESS [34] - projects currently in progress and committing IT resour Arctistic Deployment (SDE Phase) | Agency | Michael DeArgelo | 52 | 10/01/2011 | 11/90/2011 | | | |
| | AroGS10 Deployment (AroGS Server Phase) | Agency | Michael DeAngelo | 71 | | 08/31/2011 | Y | | 0 |
| | GeoSpetial Portal Infrastructure Upgrade | Agency | Michael DeAngelo | 186 | | 08/31/2011 | | | 6 |
| \vdash | Internet Re-Horting | Agency | Michael DeAngelo | 170 | | 11/30/2011 | | 8 | 6 |
| \vdash | RoiP Phase I | Enforcement | Chief Sjork | 150 | | 10/31/2011 | | | - 30 |
| | Financial Reporting System (FRS) | Flacel | Lee Role | 180 | 05/01/2011 | 09/15/2011 | | Y | 0 |
| | UFT2 Project Plenning | Flah | Jim Soott | 108 | | 10/31/2011 | | .6 | |
| \vdash | Change Management | rts rts | Michael DeArgelo | 270 | 06/01/2011 | 02/05/2052 | 6 | 9 | 9 |
| \vdash | Data Sensitivity Classification ITS Division Reorganization | 173 | Michael DeArgelo Michael DeArgelo | 270 4E | | 12/31/2011 | | | 8 |
| | WILD System Re-Bid | Licensing | Bill Joplin | 400 | | 12/31/2011 | | | ě |
| | GoHunt 2012 | Wildife | Dave Ware | 1202 | 07/01/2011 | 08/31/2012 | 6 | ¥ | - 4 |
| F | Quality Hunt Reservation System - Requirements | Wildlife | Dave Ware | 190 | 07/01/2011 | 09/31/2011 | - 0 | | 0 |
| - | REPARATION (9) - project ideas surrently being prepared by the Progra | one to be wrong to | to the committee | 0 | | | | | |
| 1 | Extension (9) - project steel surrently being prepared by the ring's Enterprise Reporting | Agency | Michael DeArgelo | | | 1 | | | |
| | Windows 7 Testing | Agency | Michiel DeArgelo | | 09/01/2011 | 02/01/2012 | | | |
| | CODY Ad-Hoc Reporting Tool | Enforcement | firuox fijork | | | | | | |
| \vdash | NetMotion - 2 fector authentication | Enforcement | Chief Bjork | 40 | | 08/51/2012 | | - | _ |
| \vdash | RolP Phase II Cash Receipts | Enforcement Fiscal | Chief Bjork | | _ | | - | \vdash | \vdash |
| Н | HPMS Generation 3 Requirements | Hebitet | Jeff Devis | 530 | 09/15/2011 | 03/30/2012 | | | - |
| | Land Information System | Wildlife | Jennifer Quen/John Pierce | | 200 | | | | |
| | USPWS TRACS - WOPW CAPS Enhancements | Wildlife | NPemplin/15cott | 2 | 05/01/2011 | 07/01/2012 | | | |
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| 100 | DING (34) - projects not expecting IT resources for a couple of months: CapWay and Union Street Move | or currently prioriti | sed as low by the Program | 100 | | | | | |
| _ | | | Julie Howard | | | | | | |
| | | Agency | Julie Howard Michael DeAngelo | | 09/01/2011 | 04/01/2011 | | | |
| E | Create Mobile Device Management Plan Office 2010 Migration | Agency | Julie Howard Michael DeAngelo Michael DeAngelo | | | 04/01/2011 | | | |
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- Improve the Program's strategic use of technology by building trust and Program partnerships
 - Realign roles and responsibilities to empower program and position IT as a business partner
 - Create consulting services to help programs maximize utilization of IT services
 - ✓ Lead statewide efforts in IT shared services activities

- Improve employee satisfaction a to agency goals
- Strategic Plan connections to PDPs

 Agency Goals and Objectives

 1. Conserve and protect native fish and wildlife
 2. Provide sustainable fishing, hunting and other wildlife-related recreational experiences
 3. Deliver high-quality customer service
 4. Use sound business practices and maintain a dedicated workforce

 Agency IT Strategies

- ✓ Create I goals ar
- ✓ Establis!
- ✓ Establish priorities

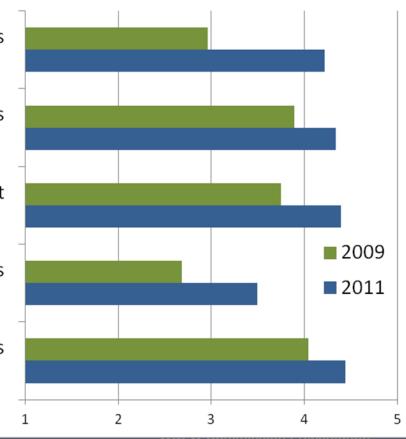
I know how my Program measures success.

I know how my work contributes to the goals of my Program

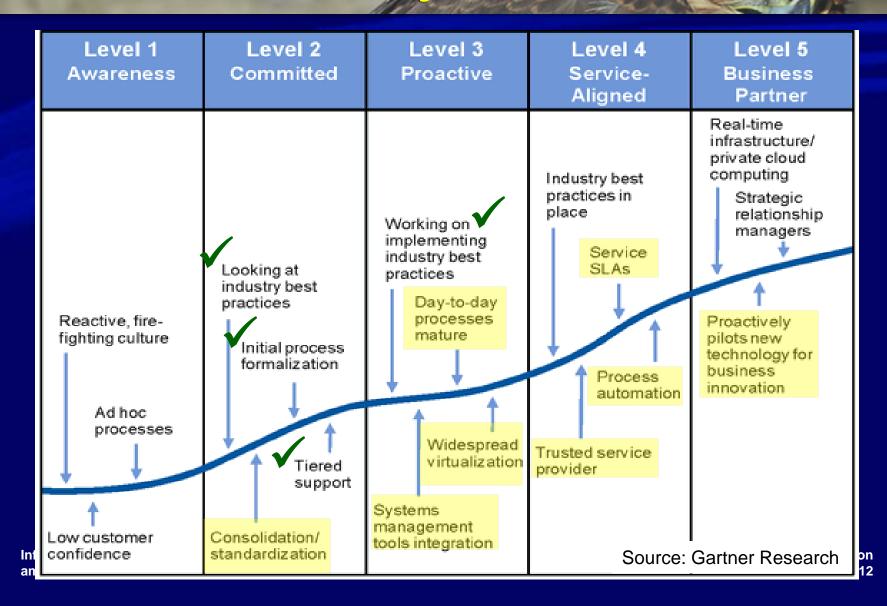
I know what is expected of me at work.

I know how my agency measures its success

I know how my work contributes to the goals of my agency



Infrastructure Maturity Model - 2012



- Increase the ability to perform science in the field
 - Leverage mobile technology
 - Biologist data collection and reporting
 - Harvest reporting
 - Citizen science

Agency Goal 1: Conserve and protect native fish and wildlife

Agency Goal 2: Provide sustainable fishing, hunting, and other wildlife-related

recreational and commercial experiences

(Technology Strategy 1 and 2)

- Increase our scientific capabilities and reduce costs
 - Use "cloud" services for scientific computing
 - Genetic analysis
 - GIS modeling

Agency Goal 1: Conserve and protect native fish and wildlife

Agency Goal 2: Provide sustainable fishing, hunting, and other wildlife-related

recreational and commercial experiences

(Technology Strategy 2)

Make data more available

- Use services to make data publically accessible (free the data)
- Build capability and infrastructure to integrate new technology

Agency Goal 1: Conserve and protect native fish and wildlife

Agency Goal 2: Provide sustainable fishing, hunting, and other wildlife-related recreational and commercial experiences

(Technology Strategy 1)

- Develop roadmap for replacing aging core systems
 - Commercial harvest system
 - Creating easier methods of reporting for dealers
 - Make harvest information more accessible and quicker
 - Hydraulic permitting system

Agency Goal 4: Build an effective and efficient organization by supporting our workforce, improving business processes, and investing in technology (Technology Strategy 3)

- Continue incremental improvements of operations
 - Continue improving processes to lower cost and increase capacity
 - Identify key indicators to manage performance
 - Improve governance of agency technology strategies and priorities

Agency Goal 4: Build an effective and efficient organization by supporting our workforce, improving business processes, and investing in technology (Technology Strategy 3 and 4)

Summary

